

PLEASE READ THESE TERMS CAREFULLY BEFORE USING THIS WEBSITE

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E-shop **GlasShine** operating in domain glasshine.com belongs to Kodar sp. z o.o. company with legal address: Poland, 90-437 Lodz, al. Tadeusza Kosciuszki 80/82 lok.502

Sale is carried out by means of Internet in the form of an agreement signed distantly between the buyer, hereinafter referred to as Client, and Internet-based store www.glasshine.com. Use of www.glasshine.com means the acceptance of the agreement.

1. Acceptance and realization of orders

1.1. Store sells the goods by means of Internet - information concerning offers and products is available on the website www.glasshine.com.

1.2. Orders are implemented for the following countries: Denmark, Switzerland, Liechtenstein, Czech Republic, France, Monaco, Belgium, The Netherlands, Luxembourg, Austria, Italy, Slovenia, Slovakia, Hungary, Finland, Lithuania, Latvia, Estonia, United Kingdom, Ireland, Switzerland, Ireland, Sweden, Spain, Portugal, Romania, Bulgaria.

1.3. Orders from customers are taken through the Web page www.glasshine.com. Directly after placing an order the Client shall be notified by e-mail about the confirmation of the order receipt by online retailer and about the attribution to the order the status «Order is accepted».

1.4. The order realization starts after giving the order the status «At implementation».

1.5. Order will be realized subject to the availability of ordered items in stock.

1.5.1. In the event of absence of the products included in the order, the Client will be informed of the above fact and shall decide about further order realization (partial realization or cancellation of the entire order).

1.5.2. If the missing product is a single position of the order, the shop reserves the right to unilateral cancellation of the order and the Client will be informed about it by individual e-mail.

1.6. The limited range of products is subject to the discount sale and sales orders are carried out exclusively till the exhaustion of stock which is subject to this type of sale.

1.7. After the completion of the order and shipment preparation for each order, tax cheque or invoice are drawn.

1.8. Changes to Client's order can only be made up to date of fiscal cheque or invoice registration. Client may also cancel an order made only before the moment of its shipment. It's possible to do through the feedback form on the website or e-mail address manager@glasshine.com.

1.9. When registering the client or the making of order in a store Client agrees to the placement of his personal data in base of Internet-store GlasShine as well as to their use in order to implement the order received. Personal data provided by customers as well as consent to their use are a prerequisite for the realization of the order. Client is responsible for providing accurate personal information.

2. The product price

2.1. Prices for offered products which are displayed in online store are denominated in dollars USA and zlotys and include VAT. The price shown for each item is stable at the time when Client makes order. Shop reserves the right to change prices for goods which are in stock in the Internet shop as well as include new products. In addition the shop reserves the right to initiate and complete the promotions on the Internet shop as well as modify them.

2.2. The cost of delivery (gross) is added to the total value of order

	Germany	Denmark, Switzerland, Liechtenstein, Czech Republic, France, Monaco, Belgium, Netherlands, Luxemburg, Austria	Italy, Slovenia, Slovakia, Hungary	Finland, Lithuania, Latvia, Estonia, England, Ireland**, Sweden, Spain, Portugal	Romania, Bulgaria
Up to 3 kg	22\$	36\$	40\$	48\$	79\$
Up to 10 kg	29\$	40\$	53\$	61\$	93\$
Up to 20 kg	33\$	46\$	57\$	65\$	116\$
Up to 30 kg	36\$	48\$	63\$	73\$	132\$
Return of the package to Poland	+20\$	+34\$	+34\$	+33\$	----

** Additional payment for delivery to Ireland is 12 \$

Delivery rates to the other countries – additionally on demand.

Method of payment «in cash at reception» is possible only for Germany and Poland.

If the payment is effected in cash for Germany client shall pay additional 16 \$.

When ordering more than 5 glasses the delivery across Poland is Free of charge

3. Time of the order implementation

3.1. Time of product receipt = time of the order implementation (2 working days from the date of order receipt) + delivery time (depending on the country to a maximum of 10 working days)

3.2. Method and period of payment:

3.2.1. Payment by bank transfer - courier parcel by EuroKurier, European delivery service, after crediting of money to the account of Kodar company. Delivery time depends on the country.

3.2.2. Method of payment «in cash at reception» (it's possible only for Germany and Poland) - courier parcel by EuroKurier, European delivery service. Delivery time depends on the country and starts of the order date.

3.3. After Client received the order to e-mail the message confirming the acceptance of the order shall be sent. Courier does not make an additional call before leaving.

3.4. Web Shop is not responsible for non-delivery or delay in the delivery caused by Client's erroneous or false information submission (delivery address) and late implementation of the courier delivery company.

4. Forms of payment

4.1. Cash at receipt: courier gets the money. This form of payment is only possible for Germany and Poland

4.2. Money transfer to a Kodar company bank account. Bank account number:

KODAR Sp. z o.o.

Al. Tadeusza Kościuszki 80/82 lok.502

90-437 Łódź

Tel: +48 42 655 98 13

NIP: 542-255-23-80 Regon: 05 08 03 013

Account number: 85 1750 1080 0000 0000 0111 9346 (USD)

10 1750 1080 0000 0000 0111 9338 (PLN)

Raiffeisen BANK Polska S.A.

SWIFT CODE: RCBWPLPW

Internet Shop reserves the goods in a stock and sends e-mail containing our bank account number and the invoice issued. After payment acceptance product is packed and sent the client.

If you have any further concerns about security or payments, please feel free to contact our client service department.

5. Claims

5.1. All items presented on the pages of the Internet shop come from legitimate sources and are original.

The customer has the right to establish claim (make a claim) in the online store in case of detection in the delivered goods: factory defects; mechanical damages received during its transportation; difference of obtained goods from the ordered ones. In this case the client has to send the item by posting at our address:

Kodar Sp. z o.o.
Fasty, ul. Skrajna 8
15-694 Bialystok-32
Fax: +48 85 74 38 008

5.2. The cheque or invoice together with claim letter should be enclosed to the product.

5.3. E-shop does not accept parcels paid at the expense of recipient.

5.4. Claims are considered in a period not exceeding 14 days from the date of receipt by e-shop of a parcel with claim product.

5.5. In case of affirmative consideration and acceptance of complaints asserted in the claim, the damaged product will be fixed or replaced with another normal one. If it won't be possible the administration shall return the money to the Client paid for the goods or shall provide another item that is equal and available in the shop.

5.6. Store reimburse expenses incurred due to defective products shipping only in case of affirmative consideration and acceptance of complaint asserted in the claim.

5.7. The distinction of goods in the GlasShine E-shop shall not become the reason for the claim due to display settings of Client personal computer.

6. The right of the contract termination.

6.1. According to the Law of March the 2nd, 2000 «About protection of certain consumer rights as well as liability for harm caused by dangerous products» Client may waive the purchased goods without giving a reason within 10 days from the date of a parcel receipt.

6.2. The returned merchandise must be in the same condition (if you had the original packaging, it should be delivered in it), together with a written statement of denial and include a check or an invoice received together with the product.

6.3. The product return to the shop is carried out by the Client.

6.4. GlasShine E-shop guarantees repayment amount equal to the price of the goods within 5 working days by bank transfer to an account specified by the Client or by postal order to the address specified in the order.

6.5. Repayment amount will be reduced at the cost of Client's order delivery.

6.6. The shop does not accept parcels sent at the expense of the recipient.

7. Final provisions

7.1. Sales contract is made between Kodar company and the Client. The conclusion, insurance and the availability of important provisions of the contract become due at the transfer to Client of cheque or invoice.

7.2. The court authorized to resolve disputes under the sales contract is a court at the location of the head office of the defendant or the court of the place of the contract execution.

7.3. The parties shall meet friendly settlement of all controversial issues.

7.4. In the provisions which are not stipulated by the Charter Civil Code provisions and the provisions of the Act on the detailed conditions of sales to consumers, changes of the Civil Code and the requirements of the law on the protection of certain consumer rights as well as liability for damage caused by dangerous products shall be effective.

7.5. This Charter shall enter into force in May 12, 2009.

7.6. The shop reserves the right to make changes to the Charter. All changes to the Charter shall become effective immediately upon posting on the Internet site www.glasshine.com.

7.7. When making order the Client agrees to receive commercial information from GlasShine by e-mail according to the law of July, 18th, 2002 (Dz. U. Nr. 144, poz.1204) «About providing services by electronic means».

7.8. When making order the Client agrees to the placement, processing and use by Kodar company his personal data at the time of ordering and in the future according to Polish law in particular the Law on Personal Data Protection of June, 29th, 1997 (Dz.U. Nr 133, poz. 883). Kodar company informs that the Client has the right to access his data, alteration or removal.

7.9 Safe shopping is important to everyone and we have gone to great lengths to make sure your details remain safe. When you start the order process you can be sure that every step of the way is 100% secure.

**NB.: We assure you that any information given will be treated
in the strictest confidence.**

*Thanks for interest to GlasShine!
Best regards,*

"KODAR" Sp.z o.o.